

General Member Code of Ethics

Arboriculture Australia (Arb Aus[™]) is the national peak industry body for arboriculture and vegetation management and the largest professional arboriculture network in Australia.

We are proud to support and represent all tree care professionals and associates, including practicing arborists, consulting arborists, urban foresters, utility vegetation managers, trainees, ground crew, managers, business owners, academics and educators.

We work to improve the industry and promote the benefits of trees and we achieve this by hosting national events, producing core industry documents, liaising and advising on standards and qualifications, developing resources, and delivering updates, education and networking opportunities for our industry.

Arb Aus is a not-for-profit organisation relying on membership and sponsorship support, and the contributions of many remarkable volunteers. We work in partnership with various state and territory industry bodies and other like-minded arboriculture organisations to make our industry safer, smarter and more sustainable.

General Membership with Arboriculture Australia is available to any natural person. It is a condition of membership that you agree to uphold this General Member Code of Ethics.

1. Obligations

As a General Member you agree to:

- 1.1. promote the benefits and importance of trees
- 1.2. advance the professional standing of arboriculture
- 1.3. take appropriate actions to minimise harm to trees
- 1.4. deal with customers and the public with honesty and integrity
- 1.5. treat fellow arborists and allied professionals with respect
- 1.6. truthfully and accurately represent the benefits of any product or service you provide
- 1.7. undertake your arboricultural duties with regard for yourself, other workers, the public, and the environment
- 1.8. undertake all work to a standard and in a manner that meets or exceeds current Codes of Practice, Australian Standards and Minimum Industry Standards (MIS) amongst professional arborists in Australia



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2. Responsibilities

In the delivery of professional services General Members agree to:

- 2.1. Strive to deliver safe and competent services
- 2.2. Maintain the confidentiality of personal and sensitive information obtained in the course of professional activities except where otherwise permitted or required by law;
- 2.3. Truthfully and accurately represent their education, experience and competence.

3. Statement of Professionalism

As a General Member you agree to:

- 3.1. Strive for excellence in arboriculture and encourage and assist others to do likewise
- 3.2. Not make disparaging statements about any fellow Arboriculture Australia member
- 3.3. Treat all those you deal with on a professional level with respect

The Arboriculture Australia Ltd. Board of Directors retains the right to terminate a membership with the Association, as per rule 5(d) iii of the Constitution of Arboriculture Australia Limited, "If a member conducts themself in a manner considered to be injurious or prejudicial to the character, interests or Creed of the Company (whether in the execution of commercial arboricultural operations or otherwise), then the Directors may consider whether the member's membership with the Company shall be terminated."